



PPM 2000 Inc.

SOFTWARE SOLUTIONS FOR INCIDENT MANAGEMENT



PPM 2000 was founded in 1988 by a team of security professionals in search of an easier way to manage incidents and investigations. Our solutions have evolved over the years, but our goal remains the same—the delivery of enterprise-level Incident Reporting and Investigation Management software to help organizations better manage their security, risk management and compliance objectives.



Incident Management software isn't new... or different... but Perspective is. We have combined leading-edge technology with 19+ years of incident management experience to develop an innovative system that goes beyond day-to-day reporting to spot trends, assess risk and measure performance.

Incident management from every angle.™

With Perspective, you can focus on a single incident, or you can look at the big picture.

It's about incident management from every angle... it's about putting your incident activity in Perspective.

PPM 2000 leads the way with innovative, best-in-class software and services that illustrate our incident and investigation management expertise.

Over 19 years of research and development have led to PPM 2000's current range of software and services, and our solutions are constantly evolving to meet the high standards of today's security and IT communities.

With three CPPs on staff and an influential team of security experts working with us as consultants and trainers, PPM 2000 develops software solutions that reflect proven incident reporting and investigation management practices. We also depend heavily on our Advisory Board of power users with representation from a wide variety of industries and organizations.

Thousands of organizations have implemented a PPM 2000 solution, and our clients span all industries to include many of the Fortune 1000.

PPM 2000 is a Microsoft Gold Certified Partner, illustrating our development expertise, the practicality of our product line and our commitment to ongoing customer service.

From incident reporting... to investigation management... to statistical analysis, turn to PPM 2000 for Incident Management solutions for—and from—security professionals.

TOP TEN REASONS

why you should choose PPM 2000 for your Incident Management software needs

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- 10 A PROVEN PRODUCT** PPM 2000 is an established organization backed by 19+ years of experience in the software industry and a strong commitment to quality, integrity and innovation. Our software systems have been implemented by thousands of organizations around the world and in a variety of industries—from healthcare, to financial, to manufacturing.
- 9 A PROVEN COMPANY** PPM 2000 was founded by a CPP with over 35 years of experience in the security industry. He continues to guide the company, balancing his security expertise with the technical know-how of our software development specialists and the business acumen of our management team. Throughout PPM 2000, we maintain a coherent corporate infrastructure while never losing our entrepreneurial spirit and small business dynamics.
- 8 OUR ADVISORY BOARD** PPM 2000's Advisory Board of power users ensures a balance between leading-edge technology and real world needs. Board members review specifications for new products and services, participate in the testing of new releases and assist in prioritizing suggestions for product enhancements.
- 7 FOR EVERY NEED... AND EVERY BUDGET** Recognizing that security departments vary greatly in size and scope, PPM offers two unique Incident Management solutions, Perspective™ and IXO™. Perspective™ by PPM 2000 offers comprehensive incident and investigation management, while IXO™, our web-based system, epitomizes simplicity and convenience.
- 6 CUSTOMIZABLE SOLUTIONS** Choose the right system for you, then tailor it to match the needs and terminology of your security operation. With Perspective™, you can add new fields... and edit the labels on existing ones. You can make some fields required... and make others disappear. With IXO™, you can customize your opening splash screen, add new labels and edit existing ones.
- 5 IN-HOUSE DEVELOPMENT** An experienced in-house development team ensures a quality product and timely follow-through on product suggestions and enhancements. All code is carefully documented to ensure that new programmers quickly get up-to speed and to ensure that, as employees move on, all institutional memory is retained.
- 4 COMMITMENT TO QUALITY ASSURANCE** In keeping with our commitment to high-quality products and services, every software release is subject to extensive testing by our quality assurance team. They ensure that all corporate policies and procedures are adhered to before signing off on a master CD for duplication and shipping.
- 3 CLIENT-CENTERED SERVICE & SUPPORT** We offer full-time Customer Service and dedicated Technical Support. We also offer a fully staffed Consulting & Training department where our security, technical and training specialists work together to perfect your software experience. We are committed to delivering exceptional software, and we back it up with exceptional services and support.
- 2 ONGOING COMMUNICATION** PPM 2000 maintains constant and ongoing communication with our clients. Through our exclusive Client Web Site and monthly Client Update Email, we reach out to our software users to ensure that our products and services are meeting your expectations and to keep you posted on what's happening throughout our organization.
- 1 BEST PRACTICES** PPM 2000 specializes in software for incident and investigation management—it's all we do. We guarantee continuous improvement, leading edge solutions and answers to all of your incident management challenges. We reinvest heavily in research and development, and we ensure that all advancements are customer-driven.

